



Tăng Quốc Cường

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OBJECTIVE

I am currently looking for a full time position in an environment that offers a greater challenge, increased benefits for myself, and the opportunity to help the company advance efficiently and productively. Actually I don't be shy somethings challenges, I will try my best where I working. So sometimes I wanna move another place to work and get more knowledge, develop myself

EDUCATION

| | |
|------------------------|--------------------------------------------------------------------------|
| June 2014 - June 2017 | Nam Kỳ Khởi Nghĩa high shool I have graduated high school 2017 |
| January 2020 - Present | Economic University at Ho Chi Minh City I'm studying |

WORK EXPERIENCE

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| June 2017 - September 2017 | Frudential Life Insurance Company Sales Staffs Main resonsibilities: Consult and selling Life Insurance for customer Achievements: I sold a contract worth 100 million after 3 month |
| December 2017 - August 2019 | Park Hyatt hotel SaiGon Service at Opera Restaurant in Park Hyatt hotel SaiGon Take orders for guests, note the food and drink habits and how to serve the restaurant's patrons Conveying signature dishes to customers, good services of the restaurant I have had 2 years experience for skill and knowledge. Actually I feeling, 2 years which not enough for development my skills but I'll try my best use all knowledge which I got for my future and my work and share with my colleagues at the adventure . My manager is Ly Phuc Minh who the best person in life and jobs . And my asistan manager is Tiet Thi Huyen Tran who the best too. I love them so much . I have gotten knowledge from us . |

MY GREATEST STRENGTH

I think my greatest strength would be my team work and my experience, I've worked as a waiter for 2 years and I'm used to working

independently and part as a team

MY WEAKNESS

Because I focus on making customers happy, I can get quite stressed. I understand you can't make every customer happy but I wanna to show I'm good at my job

So waiter gives me the opportunity to learn on my feet and I get to serve different customers. As there are new people in the restaurant every day, it mean every day is different

October 2019 - January 2020

Norfolk Hotel

Receptionist in Norfolk Hotel

Deal with bookings by phone, email, letter, fax or face-to-face

Complete the procedures when guests arrive and leave

Allocate rooms and give the keys to guests

Tell guests about hotel facilities and services

Take and pass on messages to guests

Deal with special requests from guests, like booking theatre tickets

Provide information about the surrounding area

Prepare bills and take payments

Deal with complaints or problems
